

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 16th March 2018

In C.G.No:245/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. B. Chinna Yellaiah
Kankanalapalli,
Tripuranthakam,
Prakasam-Dist

Complainant

AND

1. Junior Accounts officer/Yerragondapalem
2. Assistant Engineer/ O/Tripuranthakam
3. Assistant Divisional Engineer/O/Yerragondapalem
4. Divisional Engineer/O/Markapur

Respondents

1. Sri. Chinna Yellaiah of Kankanalapalli (V) Tripuranthakam (M) presented a complaint before this Forum during the Vidhyut Adalat conducted at Tripuranthakam on 15.11.2017. The complainant in his complaint has informed that he is having domestic service connection No.4233211000179 and the bill for the said service connection was erroneously issued and hence requested to rectify the same by verifying the meter readings.
2. The Respondent.No.1 in his written submission has informed that based on the recommendations of Respondent. No.2 the bill has been revised from 02/2011 to 11/2016 and from 05/2017 to 02/2018 and an amount of Rs.4,548/- was withdrawn vide RJ No.09/1-2018 and thus resolved the grievance.
3. When the complainant was contacted through phone at 11.10 A.M. on 23.02.2018 he has expressed his satisfaction in revision of the bill.
4. Since the grievance of the complainant has been resolved by the Respondents by revising the bill, the complaint is disposed off in favour of the complainant.

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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 16th day of March 2018.

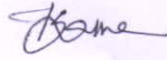
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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21/3/18